

Appgate Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: Appgate SDP Admin UI, version 6.1

Report Date: January 11, 2023

Product Description:

Appgate SDP provides a secure access management solution for users and devices that operates across cloud and hybrid environments. Appgate SDP enables organizations to adopt a Zero Trust approach to network security, providing granular, context aware access control for distributed cloud and hybrid environments. The end users will use a client to securely access endpoints. Appgate SDP administrators can configure and manage security aspects by accessing the Appgate SDP Admin UI through a web browser.

Contact Information:

accessibility@appgate.com

Notes:

The scope for this VPAT is the Admin UI web interface. It does not include the client software, hardware, or the user manuals.

Evaluation Methods Used:

The audit was performed by accessibility testers using automated tools, keyboard-only interaction, screen reader (VoiceOver for MacOS Ventura), and built-in zoom and font enlargement settings in Google Chrome Browser. Accessibility testers performed test through code inspection whilst keeping WCAG 2.1 guidelines in mind.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A and AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	Text alternatives are present.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	Product does not contain Audio-only or Video-only content.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	Product does not contain multimedia content.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	Product does not contain multimedia content.
1.2.4 Captions (Live) (Level AA)	Not Applicable	Product does not contain multimedia content.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	Product does not contain multimedia content.
1.3.1 Info and Relationships (Level A)	Partially Supports	An instance of complex table being marked-up incorrectly is found on the pages Policies, Entitlements and Ringfence Rules.
1.3.2 Meaningful Sequence (Level A)	Supports	A meaningful sequence is provided within the product.
1.3.3 Sensory Characteristics (Level A)	Supports	Product does not rely on sensory characteristics.
1.4.1 Use of Color (Level A)	Supports	Product does not rely on color alone to convey information.
1.4.2 Audio Control (Level A)	Not Applicable	Product does not contain audio content.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Product has valid color contrasts.

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA)	Supports	Text can be resized up to 200 percent without loss of content or functionality.
1.4.5 Images of Text (Level AA)	Supports	Product does not contain images of text.
2.1.1 Keyboard (Level A)	Supports	All content is operable through a keyboard interface.
2.1.2 No Keyboard Trap (Level A)	Supports	Product does not contain any keyboard traps.
2.2.1 Timing Adjustable (Level A)	Supports	Product does not contain any time limitations.
2.2.2 Pause, Stop, Hide (Level A)	Supports	Product does not contain moving or blinking content.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	Product does not contain flashing content.
2.4.1 Bypass Blocks (Level A)	Supports	Product uses NAV elements to define regions for assistive technologies. It includes a Skip navigation link for keyboard-only users.
2.4.2 Page Titled (Level A)	Supports	Pages have unique titles which describe the topic or purpose.
2.4.3 Focus Order (Level A)	Supports	Focusable components receive focus in an order that preserves meaning and operability.
2.4.4 Link Purpose (In Context) (Level A)	Supports	The purpose of each link can be determined from the link text alone or by context.
2.4.5 Multiple Ways (Level AA)	Supports	Product contains multiple ways to locate a Web page.
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels describe topic or purpose.

Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA)	Supports	Focus is clearly visible.
3.1.1 Language of Page (Level A)	Supports	Product programmatically defines primary language of pages.
3.1.2 Language of Parts (Level AA)	Supports	Product does not contain content in other languages than the primary language of the page.
3.2.1 On Focus (Level A)	Supports	Product does not initiate a change of context on focus change.
3.2.2 On Input (Level A)	Supports	Product does not initiate a change of context on setting change.
3.2.3 Consistent Navigation (Level AA)	Supports	Product screens uses consistent navigation.
3.2.4 Consistent Identification (Level AA)	Supports	Elements with identical functionality are identified consistently within product.
3.3.1 Error Identification (Level A)	Partially Supports	When user submits an invalid form, error messages are displayed dynamically after the respective input fields and the error message are not announced by the screen reader.
3.3.3 Error Suggestion (Level AA)	Supports	Product includes descriptive error messages with suggestions where necessary.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Product does not include legal commitments, financial transactions, and user-controllable data.
3.3.2 Labels or Instructions (Level A)	Partially Supports	Instructions are missing for mandatory fields.

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A)	Partially Supports	Few instances of invalid list markup are found when adding Custom Criteria Logic to three forms (Policy, Condition, and Criteria Script).
4.1.2 Name, Role, Value (Level A)	Partially Supports	Few instances of invalid use of ARIA attributes are found in Search input and popover menus.

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Chapter 3: Functional Performance Criteria (FPC)

Notes: Section removed as aspects are addressed in Table 1.

Chapter 4: Hardware

Notes: Section removed as Appgate SDP Admin UI is a web-only application.

Chapter 5: Software

Notes: Section removed as Appgate SDP Admin UI is a web-only application.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	The documentation does not provide

Criteria	Conformance Level	Remarks and Explanations
		accessibility and compatibility features.
602.3 Electronic Support Documentation	Partially Supports	Support documentation is available in electronic format, but there are instances where the documentation is not fully WCAG 2.0 compliant.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	All necessary documentation is provided electronically.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	For more information, contact the Appgate accessibility team at accessibility@appgate.com
603.3 Accommodation of Communication Needs	Supports	Support is available through web interface, email, or telephone.

Legal Disclaimer (Appgate)

There are a range of disabilities that can affect computer users, including permanent or temporary impairments to mobility, hearing, sight, and cognition. Different people can have different levels of disability and different levels of computer skills. Consequently, it is impossible to anticipate the needs of all users with disabilities in designing online content. This VPAT reports on accessibility issues identified through an accessibility evaluation. While efforts were made to review the application for accessibility as thoroughly as possible there is always a possibility some issues may have remained undiscovered as part of the testing and/or issues potentially be introduced as part of incremental or major updates to the product after testing was complete. This VPAT represents the findings of a best effort accessibility review but make no guarantee that all potential issues were discovered and reported.