Reltio provides a cloud-native multi-tenant, multi-domain master data management platform in a software as a service model that delivers real-time data at scale.

With a global presence and growing team, Reltio adheres to a cloud-first strategy, leveraging technology to create efficiency and preserve agility while meeting strict security and compliance requirements.

CHALLENGES AND REQUIREMENTS
To enable a global workforce that leverages distributed workloads—especially in Amazon Web Services (AWS)—Reltio needed a Zero Trust Network Access (ZTNA) alternative to restrictive and vulnerable VPNs.

Reltio wanted to replace a suboptimal existing service with a solution that:
- Keeps pace with the dynamic development environment
- Is easy to install and use, needing minimal administration
- Unifies policy framework for multi-cloud IT environment
- Integrates with existing identity access management (IAM) infrastructure
- Provides seamless multi-factor authentication (MFA) for production environment access

Put another way, Reltio wanted a solution that just works—so they turned to Appgate.

INDUSTRY
Technology, software as a service

USE CASES
- Provide secure DevOps access
- Provide secure production access
- Create HIPAA cleanroom

CHALLENGES
- Required secure access into production and dynamic cloud workloads for global DevOps team
- Ability to work with existing multi-cloud IT environment and IAM solution
- Needed region-, team- and user-based control
- Limited administration resources

SOLUTION
Appgate SDP

BENEFITS
- Enhance engineering productivity from dynamic scalability and dramatically reduced onboarding and offboarding
- Improve production environment access security and regulatory compliance through fine-grained and flexible access control
- Minimize attack surface
- Reduce operational costs due to low maintenance and administration
- Enable additional use cases beyond the initial drivers to enable long-term Zero Trust journey
“IT people are understandably leery of new tools and bold claims, but the truth is that Appgate SDP just works. The security, transparency, and scalability are exactly what we need to help our engineers go faster—as we grow, this solution’s efficiency will provide exponential time savings.”

—Leslie Devlin, CISSP, Senior Security Manager, Reltio

**SOLUTION**

Reltio recognized that Appgate SDP, an industry-leading ZTNA solution, addressed all its needs with none of the drawbacks of its previous solution.

To enable secure, identity-centric access, Appgate SDP integrates with Reltio’s IAM service, which fetches up-to-date access privileges from the HR system. Combined with the capability to pull IP lists from AWS, the solution:

- Easily accommodates different policies for different teams and users
- Scales seamlessly, dynamically and automatically
- Makes the IT environment completely invisible—limiting the exposed attack surface
- Supports region-specific modifications to accommodate regulatory requirements
- Enables Reltio’s DevOps model, adjusting policies to added or removed instances in near real-time

**AN UNPLANNED NEED, AN IMMEDIATE ANSWER**

Additionally, Appgate SDP is incredibly flexible. This characteristic came to the forefront when Reltio needed a secure, separate route—with its own profile and user base—into the IT environment to enable a HIPAA-compliant cleanroom.

Thanks to Appgate SDP’s capabilities and straightforward configurability, the Reltio team “were able to plan and execute in literally minutes.”

**ABOUT APPGATE**

Appgate is the secure access company that provides cybersecurity solutions for people, devices and systems based on the principles of Zero Trust security. Appgate updates IT systems to combat the cyber threats of today and tomorrow. Through a set of differentiated cloud and hybrid security products, Appgate enables enterprises to easily and effectively shield against cyber threats. Appgate protects more than 650 organizations across government and business.